

LIMITED LIFETIME WARRANTY



What Do I Need to Know to Understand This Warranty?

"B&W" means B & W Custom Truck Beds, Inc.
 "Hitch" means the Turnover Ball Gooseneck Hitch.
 "You" means the original consumer/purchaser of the Hitch.

What Does This Warranty Cover?

This warranty covers defects in the material or workmanship of your Hitch.

What Does This Warranty Not Cover?

This warranty does not cover:

- Normal wear and tear
- The finish on the Hitch (for example, paint and chrome)
- Service or labor charges for:
 - Removing the Hitch
 - Returning the Hitch to B&W, or
 - Replacing the Hitch by anyone other than B&W
- Damage caused by:
 - Neglect, abuse, misuse, or accident
 - Overloading, misapplying, or improperly installing the Hitch
 - Improper maintenance, negligence, or acts of God
 - Alteration of the Hitch in any manner by anyone other than B&W
 - Accessories other than those manufactured and tested by B&W

What is the Period of Coverage?

Your Lifetime Warranty lasts as long as you own the Hitch. Coverage terminates if you sell or otherwise transfer the Hitch. Coverage also terminates if the Hitch is uninstalled and reinstalled on another vehicle.

What Will We Do to Correct Problems?

B&W will replace your Hitch free of charge.

How Do You Get Service?

To obtain benefits of the Warranty you MUST:

- Complete the attached Warranty Registration card and return it to B&W within thirty (30) days of the original date of purchase
- Call B&W toll free at 800-248-6564 for a Return Authorization Number (no returns will be accepted without prior authorization)
- Return the Hitch, freight prepaid, to
 B&W Custom Truck Beds, Inc.
 1216 Hwy. 224
 Humboldt, KS 66748

How Does State Law Relate to This Warranty?

This Warranty gives you specific legal rights. You may have different rights which vary from state/province to state/province according to applicable legislation.

B&W does not authorize any person to create for it any other condition or liability in connection with the Product. **Any express warranty not provided in this warranty document, and any remedy for breach of contract that, but for this provision, might arise by implication or operation of law, is hereby excluded and disclaimed. The implied warranties of merchantability and of fitness for any particular purpose are expressly limited to the duration of this Limited Lifetime Warranty. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.**

B&W shall not be liable or assume responsibility for any incidental or consequential damages, whether arising out of breach of warranty, breach of contract or otherwise, including, but not limited to: the loss of use of any vehicle, loss of time, rental of vehicle, loss or damage to personal property, expenses such as gasoline, telephone, lodging, meals or other related travel costs, or towing, or any other incidental or consequential damages arising out of the use of, or inability to use, or for any reasonable delay in performance under this Warranty. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitations may not apply to you.

DETACH AND MAIL BOTTOM PORTION

Warranty Registration for Turnoverball Gooseneck Hitch

Name		
Address		
City	State	Zip
Phone		
Purchased From		
City	State	
Date	Price	
Installed By	<input type="checkbox"/> Self	<input type="checkbox"/> Dealer

- 1) Which Statement best describes your purchase?
 - I had never heard of the Turnover Ball until the salesperson suggested it
 - I had heard of the Turnover Ball, but did not decide to purchase it until the salesperson suggested it
 - I searched for a place to buy the Turnover Ball Hitch
- 2) Which gooseneck hitch have you used in the past?
 - This is my first gooseneck hitch
 - Turnover Ball (repeat customer)
 - Permanent Welded-in ball
 - Bolt-in plate
 - Fold down plate
 - Other brand Turnover 'type' hitch _____
 - Other: _____

- 3) How did you first learn of the Turnover Ball?
 - Recommended by dealer
 - Recommended by friend
 - Television Commercial
 - Print advertising in _____
 - Rodeo sponsorship
 - Internet
 - Trade Show
 - Other _____
- 4) How do you use your trailer?
 - Horses
 - Cattle
 - Construction
 - Farming
 - I haul my work tools
 - Other _____
- 5) What factors influenced your decision to choose the Turnover Ball? (Choose all that apply)
 - Reputation of Company (B&W)
 - Prior experience with Turnover Ball Hitch
 - Value for price
 - Friend/Relative Recommended
 - Dealer Recommended
 - Bad Experience with another brand of hitch
 - Advertising
 - Store Display
 - Lifetime Warranty
- 6) What feature most influenced your decision to buy the Turnover Ball? (Choose one)
 - Bed free when not in use
 - Ease of installation
 - Towing Rating
 - Appearance when installed

Turnover Ball™ Gooseneck Hitch Operating Instructions

For Safest Operation

Do Not Exceed Tow Vehicle Manufacturer's Stated Tow Capacity. Gross Tow Weight is 30,000 lbs. under normal towing conditions. Always make certain **Latch Pin** is **Fully Engaged** before towing trailer. Keep Square base of the Turnover Ball well lubricated with grease. Periodically re-torque **All Hitch Fasteners**. Check turnover ball, hitch coupler, safety chains and other connections **Every Time You Tow** a trailer. Replace worn parts.

Trailer Coupler must be within manufacturer's specifications. Socket should be clean, smooth and lightly lubricated. Lift the spring loaded safety chain bracket and securely attach safety chains every time you tow a trailer. Connect securely to the tow vehicle so chains cannot bounce loose. Leave only enough slack to allow full turning. Excess slack may prevent chains from maintaining control in the event hitch connections should fail. Verify proper operation of trailer lights, turn signals, electric brakes and breakaway switch connections every time you tow a trailer.

Do Not Allow People in Trailers While Towing.

Several States require **Towing Mirrors** on both sides of the towing vehicle. **Maintain Tire Inflation** at tow vehicle and trailer manufacturer's recommendations. Follow trailer manufacturer's recommendations for **Proper Trailer Loading**. Disregard of warnings and / or failure to follow instructions **May Result In Vehicle Crash, Property Damage and Personal Injury**.

Turning Clearance on Short Bed Trucks: Because there are so many different types of trailers manufactured with different dimensions, it is necessary to check for adequate turning clearance between the front of all your trailers and the truck cab. In addition, it is necessary to check the clearance between the rear truck bed (tail gate area) and center point of the trailer.

Transporting Heavy Loads in 2 Wheel Drive Trucks: Do not invert the ball in the socket when carrying heavy loads on 2 wheel drive trucks. The ball may hit the top of the differential. Remove the ball from the socket before loading. A plug for the socket is available from B&W.

Operating the Release Handle:

To change positions of the Turnover Ball, simply retract the latch pin by pulling the handle out until it stops and then rotate the handle slightly to the left. This locks the latch pin in the saddle assembly allowing you to change positions of the Turnover Ball.

Once Turnover Ball is in desired position, rotate handle again slightly to the right. This allows the latch pin to unlock from the saddle assembly and engage the Turnover Ball. Be certain the latch pin fully engages through the holes in the Turnover Ball and hitch receiver.

Lubricating the Turnover Ball: If you will not be changing positions of the Turnover Ball frequently, B&W recommends lightly lubricating the four corners of the Turnover Ball with grease.



PLACE
STAMP
HERE



B&W Trailer Hitches
P.O. Box 186
Humboldt, KS 66748-0186